



IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE

PATENT APPLICATION

Pre-Amend A
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Technology Center 2100

Applicants: Kenneth S. ARAUJO, Reginald P. BEST,
Christopher P. DOUGLAS, Devin J. HEITMUELER,
Siuling C. ZHANG, Gamid ISAYEV

Case: Netilla-2/APP

Serial No.: 09/835,075

Filed: April 13, 2001

Group Art Unit: 2152

Confirmation No.: 3873

Examiner:

Title: APPARATUS AND ACCOMPANYING METHODS FOR PROVIDING,
THROUGH A CENTRALIZED SERVER SITE, AN INTEGRATED
VIRTUAL OFFICE ENVIRONMENT, REMOTELY ACCESSIBLE VIA A
NETWORK-CONNECTED WEB BROWSER, WITH REMOTE NETWORK
MONITORING AND MANAGEMENT CAPABILITIES

Commissioner for Patents
Box Non-Fee Amendment
Washington, D. C. 20231

S I R:

PRELIMINARY AMENDMENT

Please amend the above-identified patent
application, as follows:

IN THE SPECIFICATION-

To facilitate entry of the following changes, the Applicants
have submitted herewith a marked-up specification which
depicts all the following changes along with a substitute
specification that incorporates these changes.